



UPDATE: May 25, 2020

Dear Clients and Guests,

Great Life Counseling Center (GLCC) remains committed to prioritizing the health and well-being of our clients, clinicians, guests, and their families. Therefore, based on recommendations from the American Psychological Association and the CDC, the GLCC team has decided to take a conservative approach to our process of opening our office suite to in-person visits.

To be clear, in-person sessions will always be our preference and we look forward to the days in which we can resume enjoying each other's presence safely. We have all missed being able to connect with clients and guests in-person, and struggled with sheltering in place along with the rest of the nation. Nevertheless, we are grateful for the privilege of being able to serve our clients and work effectively using telehealth technology. Since this is the safest way to serve our community, we believe it is best to continue in this fashion for most of our clients for the foreseeable future (at least until August 17<sup>th</sup>, 2020).

However, there is a minority of clients who really need to be seen in-person for treatment to be effective and others who don't have access to quality technology or sufficient private space to receive remote services. GLCC clinicians will be making case by case judgements regarding which cases require in-person sessions in order for treatment to be effective. With GLCC clinicians permitting only a few clients based on clinical needs, we expect to keep office traffic low and minimize risk for everyone. Furthermore, all visitors to the office suite will be required to follow our list of office visit precautions & procedures and sign a waiver of liability & consent form that acknowledges their acceptance of the public health risk at hand.

Of course, we will continue to sanitize the GLCC office suite with enhanced cleaning and disinfecting procedures, especially for high-traffic & frequent contact areas such as door handles, desk surfaces, pens, credit card machine pads, light switches, table tops, playroom toys, etc. GLCC team members will also be avoiding physical contact with others, wearing masks when they are in common areas of the building or suite, washing their hands frequently, and sanitizing their office room surfaces between appointments. We feel confident these measures will allow us to provide a safe office environment, where GLCC clinicians can comfortably provide high quality services that are reasonably accessible to all who are interested.

As always, we wish you well and encourage you to take care of yourself, your loved ones, and your community.

Sincerely,

The Great Life Counseling Center Team